

# Congratulations you're a winner!

This form is required by all players claiming a prize that cannot be paid in-store. Prizes can only be claimed within the State or Territory in which the entry was originally purchased.

Prizes up to \$500.00 may be claimed in-store. Some SA Lotteries Outlets also have an option to pay prizes up to \$5,000.00 in-store.

To claim your lottery, Keno or Instant Scratch-Its prize, complete the following steps:

## 1. Complete the Prize Claim Form.

- Section 1:** Fill in your personal details.
- Section 2:** Fill in your bank details and sign the Claimant Declaration.
- Section 3:** Provide details of lottery, Keno or Instant Scratch-Its ticket/s.
- Take a photocopy of the Prize Claim Form for your records.

## 2. Sign ORIGINAL winning lottery, Keno or Instant Scratch-Its ticket/s.

- Write your name, address and signature on the back of the ORIGINAL winning lottery, Keno or Instant Scratch-Its ticket/s.
- Take a photocopy of your winning ticket/s for your own records.

## 3. Submit Prize Claim Form in person or by post.

- In person** - Level 9, 99 Gawler Place, Adelaide SA 5000
- By post** - We recommend using **Registered Post for added security**. Mail Prize Claim Form and original winning ticket/s to:

Administration  
Locked Bag 4,  
Adelaide SA 5001

# When can I claim my prize?

Claiming major lottery prizes  
(Division 1, Keno Spot 9 or 10,  
Lucky Lotteries Jackpot Prize  
or Lucky Lotteries 1st Prize)

Major lottery prizes are available for payment from the first business day two weeks following the draw.

Claiming other division lottery prizes

Lower divisional prizes are available for payment from the first business day following the draw.

Claiming prizes after more than  
12 months

Your entitlement to claim a prize for draw games ends 12 months after the lottery or Keno draw, or for Instant Scratch-Its 12 months after the game closure. This timeframe is prescribed at law in South Australia.

If you are making a claim on a ticket older than 12 months, please complete an Ex Gratia Statutory Declaration which can be downloaded from thelott.com.

For more information or enquiries  
please contact us

Address	Level 9, 99 Gawler Place, Adelaide SA 5000
Office Opening Hours	8:30am - 4:30pm, Monday to Friday
Phone	131 868 during business hours 8am - 5pm (AEST), Monday to Sunday
Email	customersupport@thelott.com

This Prize Claim Form is provided by Tatts Lotteries SA Pty Ltd ABN 41 146 245 007, the Master Agent of the Lotteries Commission of South Australia. It is current at the date listed below and is subject to the Lotteries (General) Rules and game specific rules available at thelott.com.

Jan 2024

# Prize Claim Form

Congrats on  
your win!  
Here's how to  
claim your prize.



Gamble Responsibly 1800 858 858

# Prize Claim Form

Collection of personal information  
We collect your personal information in this form when you claim a prize from us. Please read our full Collection Notice and our Privacy Policy at [www.thelott.com/about/privacy](https://www.thelott.com/about/privacy)

Complete sections 1, 2 and 3 below and mail to **ADMINISTRATION, Locked Bag 4, Adelaide SA 5001.**

## 1. Claimant Details (please print clearly)

Legal Name in full

Date of Birth

 /  / 

Address

  

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 Postcode

Daytime Phone No.

Email Address

Members Club card (Previously Easy/Play Club) number (if applicable)

*NOTE: Outlet Owners or staff of an Outlet MUST refer to Retailers Web for information on claiming a prize.*

## 2. Prize Claim Form Declaration - Claimant's Declaration (please print clearly)

In the event an electronic funds transfer is rejected, we will use the information on this form to make reasonable attempts to contact you to confirm your banking details. Where we cannot make contact with you, a cheque may be issued in lieu or we will treat the funds in accordance with unclaimed money laws. Please provide your bank details for direct deposit of your prize payment:

Financial Institution Name

Account Name

Branch Address

Branch (BSB) No.

 -     

Account No.

     

*NOTE: Any changes or alterations including whitout to bank details must be initialised by the claimant.*

I hereby claim payment for any prizes associated with the attached lottery, Keno or Instant Scratch-Its ticket/s and I declare that:

- to the best of my knowledge and belief all of the information in this claim is true and correct;
- I am over the age of 18 years;
- I am the rightful owner of the attached lottery, Keno or Instant Scratch-Its ticket/s; and
- I confirm that I am not an owner or staff member of a SA Lotteries Outlet.

I understand that:

- it is an offence to alter or forge a lottery, Keno or Instant Scratch-Its ticket or obtain a benefit as a result of a dishonest act; and
- any signature on the back of ticket/s should match the signature on this Prize Claim Form

Claimant Signature

Date

## Ex Gratia Claims

An Ex Gratia Claim is a claim for a prize on a ticket that is out of date or is a winning unregistered ticket that has been lost or destroyed and has been forfeited to the SA Lotteries Commission.

- Out of Date Tickets - If you are making a claim on an out of date ticket please complete this Prize Claim Form along with an Ex Gratia Statutory Declaration available on [thelott.com](http://thelott.com)
- Lost or Destroyed Tickets - If you are making a claim on an unregistered lost or destroyed ticket please only use the Lost/Damaged Ticket Search form available on [thelott.com](http://thelott.com).

## 3. Lottery / Keno / Instant Scratch-Its Ticket Details (please print clearly)

Please include with this Prize Claim Form all ORIGINAL lottery/Keno ticket/s or Instant Scratch-Its ticket/s as listed below in an envelope. It is important you include your name, address and signature on the back of ALL tickets. Processing may take up to 10 working days from when we receive this form. Mail to **ADMINISTRATION, Locked Bag 4, Adelaide SA 5001.** Registered Post is recommended. In accordance with the State Lotteries Act 1966 (SA), prizes must be claimed within 12 months from the date of the draw. Any claims for a prize that is outside the 12 month claim period are subject to the Ex Gratia Claims process set out above.

Game (see below*) (Lottery games & Keno only)	Draw No. (Keno & Keno Coin Toss only)	Draw Date (Keno & Keno Coin Toss only)	Lottery or Keno Ticket Number or Instant Scratch-Its Ticket Validation Barcode Number	Prize Amount (if known)

**Total \$**

**\* Game:** XL - X Lotto  
OZ - Oz Lotto

MWXL - Monday & Wednesday X Lotto  
PBL - Powerball

SJP - Lucky Lotteries Super Jackpot  
MJP - Lucky Lotteries Mega Jackpot

ISI - Instant Scratch-Its  
SFL - Set for Life

KCT - Keno Coin Toss  
K - Keno  
S66 - Super 66

Date Received

 / 

#Lottery / Keno Tickets

Received by (Name and Signature)

Verified by (Name and Signature)

Entered By (Name and Signature)

1<sup>st</sup> Approver (Name and Signature)

2<sup>nd</sup> Approver (Name and Signature)

Claim ID Number

Claim Amount

Ticket validated by (Name and Signature)

Notes

date validated

 / 

Payment Method

Please photocopy this form and your winning lottery, Keno or Instant Scratch-Its ticket/s for your personal records before sending the original ticket/s and form to us.

## Important notice

Payment made pursuant to the claim, if any, will be made by bank transfer to the name and bank account of the claimant shown. If the claim is rejected the claimant will be notified.

For all enquiries please phone our Contact Centre on 131 868.