

# Lost/Damaged Ticket Search Form

## Conditions of Search

Date Received

Claim No.

Receipt No.

1. Only one lottery ticket per Lost/Damaged Ticket Search form.
2. A search fee of \$15.00 must be paid to Tatts NT Lotteries by debit or credit card in person, or Visa card (refer Section 7. Payment Details) prior to the search proceeding.
3. The Statutory Declaration must be completed prior to the search proceeding.
4. Search form must include details of the date, time and place of purchase. Where the exact time of purchase is not known, the 20 minute period within which the ticket may have been purchased must be included.
5. Please forward completed form to: **Administration, Locked Bag 888, Melbourne, VIC 3004.**
6. Tatts is not required to pay prizes in respect of unregistered lottery tickets that cannot be produced for prize verification, and as such clear and irrefutable evidence satisfactory to Tatts will be required before Tatts will exercise its discretion to pay a prize on an entry that is the subject of this claim.
7. Successful searches resulting in a prize will be paid after the claim period (4 weeks) has elapsed.

We collect your personal information in this form when you require us to conduct a search on your lost/damaged ticket. Please read our full Collection Notice and our Privacy Policy at [www.thelott.com/about/privacy](http://www.thelott.com/about/privacy)

## 1. CUSTOMER DETAILS

Mr  Mrs  Miss  Ms

First Name

Last Name

Residential Address

<input type="text"/>	
<input type="text"/>	Postcode

Daytime Contact No.

Mobile No.

Date of Birth

Email Address

Are you an owner or staff member of a Tatts Outlet?

Yes  No

## 2. TICKET PURCHASE DETAILS

Did you use your Members Club Card when purchasing this ticket? No  Yes  SPECIFY MEMBERS CLUB CARD DETAILS BELOW

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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What is the name of the Outlet where the ticket was purchased?

What is the address of the Outlet where the ticket was purchased?

<input type="text"/>	
<input type="text"/>	Postcode

Date of purchase

What 20 minute time period was the ticket purchased in?

 am/pm to  am/pm

If you purchased other tickets at the same time please attach details including photocopies if possible.

Complete game details overleaf



Please return original completed form via the post:

Administration, Locked Bag 888, Melbourne VIC 3004

131 868

customersupport@thelott.com



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## 3. TICKET AND PRIZE DETAILS

Enter the ticket number from your ticket (if available)

### a. Which game/s did you play?

TattsLotto  Oz Lotto  Mon & Wed Lotto  Powerball   
 Super 66  Lucky Lotteries Super Jackpot  Lucky Lotteries Mega Jackpot   
 Set for Life  **GO to j**

### b. Date of draw

/  /

### c. Draw number

### d. Type of entry played (select from options below):

Marked

No. of games played:

### QuickPick

### Entry Type (please tick below):

MAXI  JUMBO  MEGA  SUPER

REGULAR  9 GAMES  MINI

Lucky Lotteries Super Jackpot (Random)  Lucky Lotteries Super Jackpot (Sequential)

Lucky Lotteries Mega Jackpot (Random)  Lucky Lotteries Mega Jackpot (Sequential)

### Pick Entry

### Pick Type (please enter number below):

### PowerHit

### PowerHit Type (please enter number below):

System  **GO to e**

### e. Did you play a System entry?

No  **GO to f**

Yes  What type of System? (7 to 20)

### f. How many weeks was the ticket played for?

### g. Did you play a Syndicate entry?

No  **GO to h**

Yes  Syndicate Number (if known)

and Syndicate Type / System

### h. Did you play Super 66?

No  **GO to k**

Yes  Single  Multiple

### i. What are your Super 66 numbers?

(If more than one, provide numbers in additional information - Section 4).

### j. Set for Life

What type of entry played (select from options below):

Game Panel

No. of games played:

TOP UP

Entry Type (please tick below)

2  3  4  5  10  15  25  50

### Date of First Draw

/  /

Multi-week

2  3  4  5  6+

QuickPick

STANDARD

REGULAR

SUPER

MEGA

JUMBO

GIANT

MIGHTY

MAXI

### k. Did you win a prize?

Unknown  **GO to Section 4**

Yes  Numbers on winning game (if unsure, leave blank)

### l. What prize division are you claiming?

1st  2nd  3rd  4th  5th  6th  7th  8th  9th

### m. What was the dollar cost of the ticket?

\$

## 4. LOST/DAMAGED DETAILS

The ticket was: Lost  Destroyed  Stolen  Damaged  If ticket is damaged please return the damaged ticket with this form.

Where did this occur?

When did this occur?

Date  /  /

Time  am/pm

Attach or detail below any additional information that may assist in this search:

## 5. IF CLAIM IS SUCCESSFUL – PRIZE PAYMENT

Direct Deposit

BSB No.

Acc No.

Acc Name

Complete declaration details overleaf



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In-store



Online



App

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## 6. STATUTORY DECLARATION (Must be completed by the claimant)

I, .....  
*Name*

of .....  
*Address*

....., do solemnly and sincerely declare that:  
*Occupation*

I hereby claim any prizes associated with the lost/damaged ticket and I declare that:

- a) To the best of my knowledge and belief that all of the information in this claim is true and correct;
- b) I am over the age of 18 years; and
- c) I am the rightful owner of the lost/damaged ticket.

This declaration is true and I know it is an offence to make a statutory declaration that is false, misleading or inaccurate.

.....  
*Claimant Signature (to be signed in front of an authorised witness)*

Declared at ..... on .....  
*Place Date*

**Any person over 18 years old may witness a statutory declaration made in the Northern Territory.**

Witnessed by: ..... on .....  
*Signature Date*

.....  
*Name*

.....  
*Address*

## 7. PAYMENT DETAILS (Please complete details below if you wish to pay the \$15 search fee via Visa card)

Name (as it appears on your credit card)

Visa

Credit card No.

Expiry Date

I authorise Tatts NT Lotteries Pty Ltd to charge my credit card for the amount indicated on or after the date specified.

Amount

Signature

Date



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