

Congratulations you're a winner!

This form is required by all players claiming a prize that cannot be paid in-store. Prizes can only be claimed within the State or Territory in which the entry was originally purchased.

Prizes up to \$500.00 may be claimed in-store. Some SA Lotteries Outlets also have an option to pay prizes up to \$5,000.00 in-store.

To claim your lottery, Keno or Instant Scratch-Its prize, complete the following steps:

1. Complete the Prize Claim Form.

- Section 1:** Fill in your personal details.
- Section 2:** Fill in your bank details and sign the Claimant Declaration.
- Section 3:** Provide details of lottery, Keno or Instant Scratch-Its ticket/s.
- Take a photocopy of the Prize Claim Form for your records.

2. Sign ORIGINAL winning lottery, Keno or Instant Scratch-Its ticket/s.

- Write your name, address and signature on the back of the ORIGINAL winning lottery, Keno or Instant Scratch-Its ticket/s.
- Take a photocopy of your winning ticket/s for your own records.

3. Submit Prize Claim Form in person or by post.

- In person** - Level 9, 99 Gawler Place, Adelaide SA 5000
- By post** - We recommend using **Registered Post for added security**. Mail Prize Claim Form and original winning ticket/s to:

Administration
Locked Bag 4,
Adelaide SA 5001

When can I claim my prize?

**Claiming major lottery prizes
(Division 1, Keno Spot 9 or 10,
Lucky Lotteries Jackpot Prize
or Lucky Lotteries 1st Prize)**

Major lottery prizes are available for payment from the first business day two weeks following the draw.

Claiming other division lottery prizes

Lower divisional prizes are available for payment from the first business day following the draw.

**Claiming prizes after more than
12 months**

Your entitlement to claim a prize for draw games ends 12 months after the lottery or Keno draw, or for Instant Scratch-Its 12 months after the game closure. This timeframe is prescribed at law in South Australia.

If you are making a claim on a ticket older than 12 months, please complete an Ex Gratia Statutory Declaration which can be downloaded from thelott.com.

**For more information or enquiries
please contact us**

Address	Level 9, 99 Gawler Place, Adelaide SA 5000
Office Opening Hours	8:30am - 4:30pm, Monday to Friday
Phone	131 868 during business hours 8am - 5pm (AEST), Monday to Sunday
Email	customersupport@thelott.com

This Prize Claim Form is provided by Tatts Lotteries SA Pty Ltd ABN 41 146 245 007, the Master Agent of the Lotteries Commission of South Australia. It is current at the date listed below and is subject to the Lotteries (General) Rules and game specific rules available at thelott.com.

May 2024

Prize Claim Form

Congrats on
your win!
Here's how to
claim your prize.



Gamble Responsibly 1800 858 858

